

ANNUAL REPORT



PROBLEM GAMBLING
— SERVICES —
Comprehensive Resources

A Journey of Hope, Healing and Renewal

2022

A MESSAGE FROM THE MANAGER



2022 was not without its challenges, just when we thought it was “safe” to return to the office and take off our masks, a second wave of COVID came through.

Treatment for problem gamblers in Rhode Island did not stop, much like we did during the early COVID days we persevered and continued to provide quality services. In all, we provided two thousand, one hundred and six services to two hundred and ninety-five people.

This annual report is prepared to provide readers with an insight into our accomplishments of the Fiscal Year 2022 (July 2021 through June 2022).

Nancy A. Murray
Program Manager

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ACCOMPLISHMENTS

In 2012 Legislation passed requiring the Rhode Island Lottery to establish Problem Gambling Programs, with all funding (no less than one hundred thousand dollars (\$100,000) per year) to be provided by Twin River and Tiverton (then Newport Grand). Subsequent Legislation increased that minimum amount to one hundred twenty-five thousand dollars (\$125,000) per year. This Statutory requirement (R.I.G.L. 42-61.2-14) provides us with unlimited funding for our Problem Gambling Programs. The minimum amount was increased to two hundred thousand dollars (\$200,000) in 2021.

During Fall of 2019, training for counselors and faculty at local colleges and universities was developed but then had to be postponed due to COVID. In Fall of FY 2022 Problem Gambling Services (PGS) reestablished those lines of communication and continued its outreach and training to colleges and universities. The goal of the program is to help identify students with gambling problems.

A pilot project was completed by one of the Opioid Treatment Agencies in Rhode Island (OTARI). The study was for one year, looking at patients when they first enter opioid treatment and then at intervals of time across the first year of treatment. The purpose of this study was to validate the findings in the original study which demonstrated forty-five percent of illicit drug free opioid clients had developed a gambling problem. A total number of one hundred subjects were included in the pilot. Of the one hundred subjects, twenty-three reported a gambling issue in the problematic range. Outreach has been completed to the OTARI leadership group, to present the pilot project findings and to provide the opioid treatment programs with support, training, and groups.

A meeting was held with the Presiding Justice of the Superior Court regarding working with the courts to identify crimes associated with gambling disorder and referring the defendants for screening and the possibility of mandated treatment continue. A subsequent presentation was made to the Judges in Superior Court on April 29, 2022. Follow up will need to be completed with the District Court and arraignment officers.

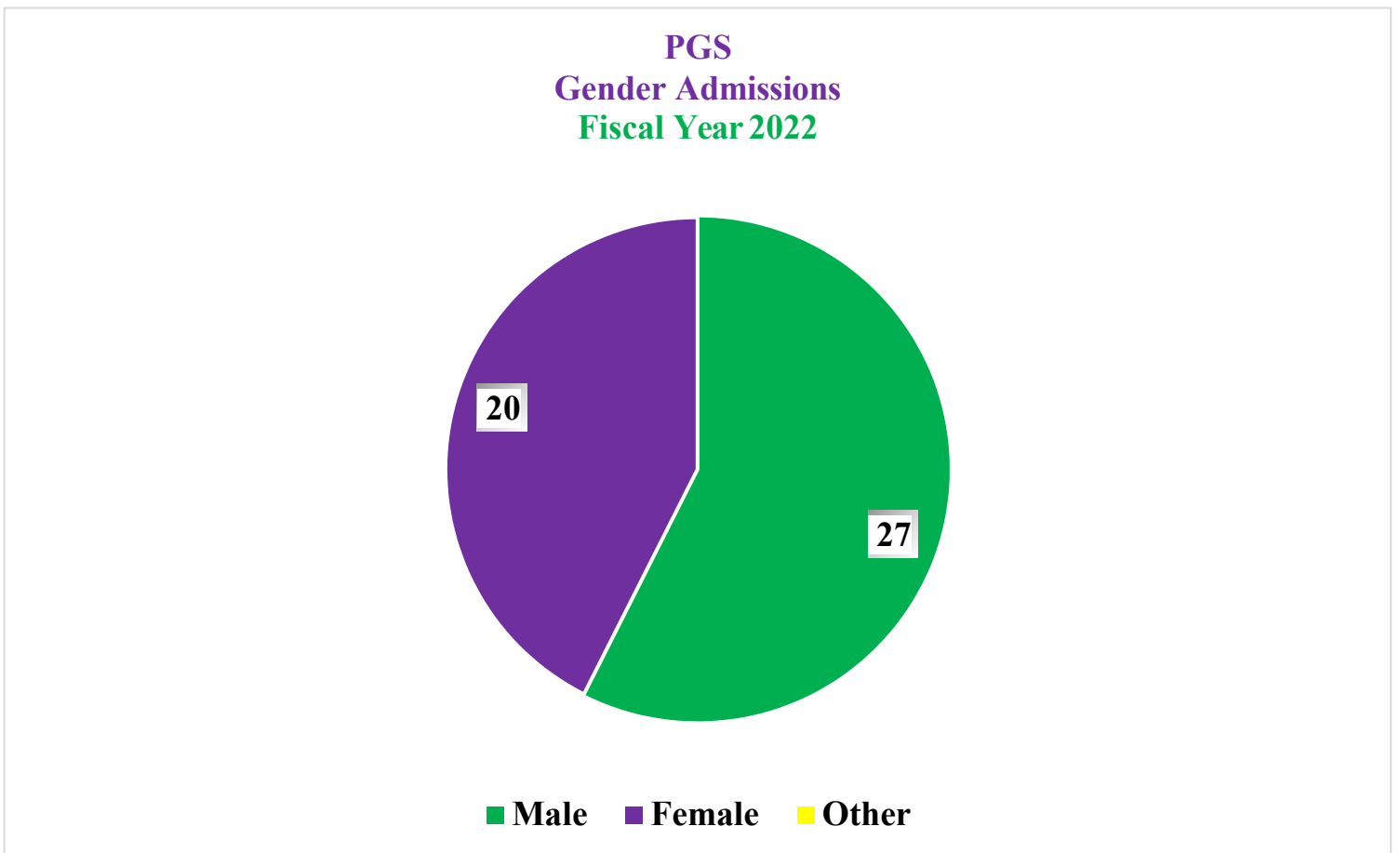
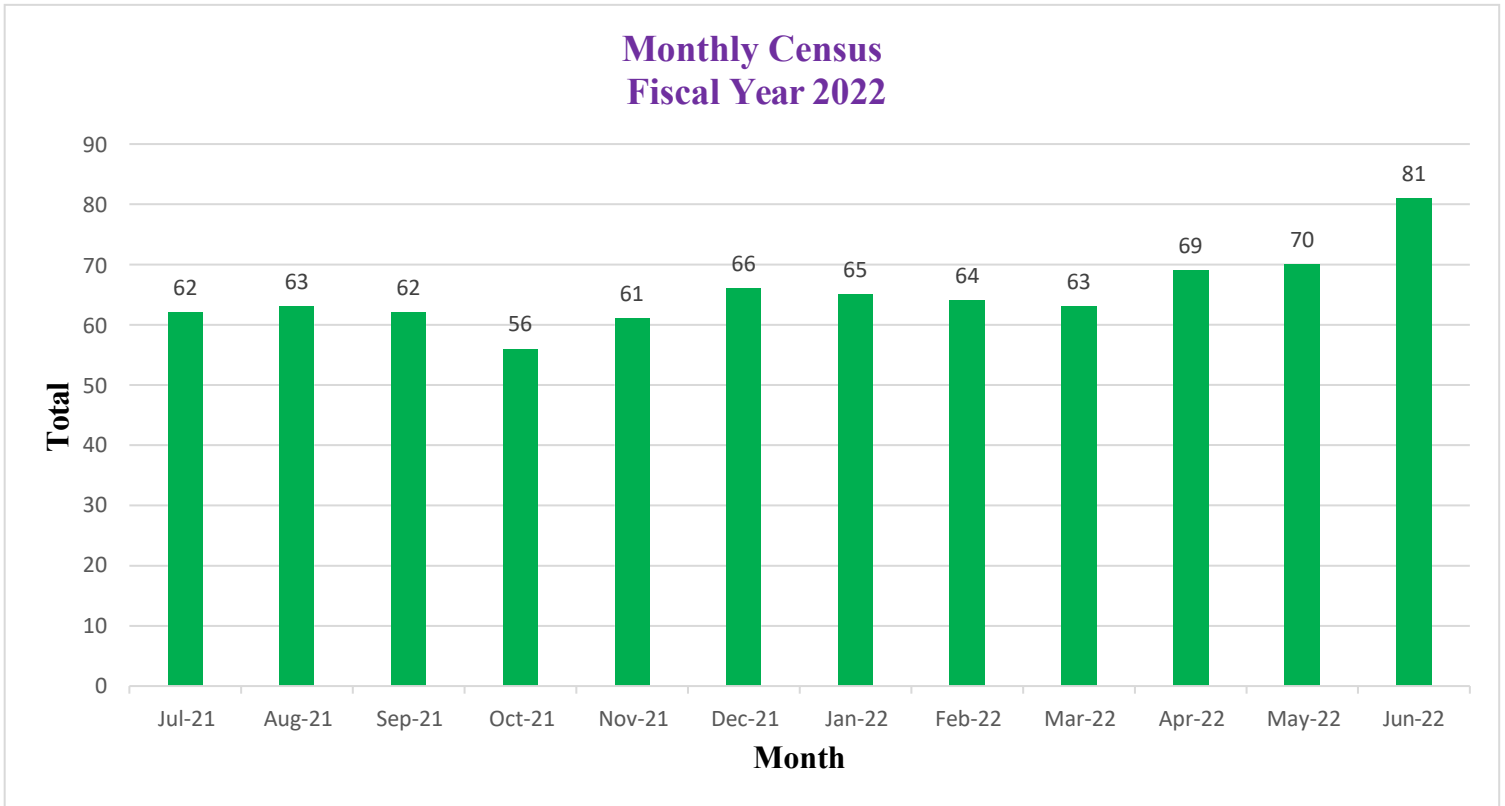
THE NUMBERS

There are currently twenty-one treatment providers in our network. In FY 22 two thousand, one hundred and six services were provided to two hundred ninety-five people, fifty of whom were new admissions to the program.

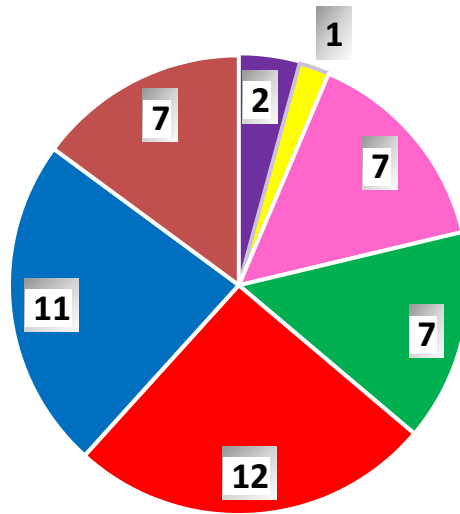
Program expenditures reimbursed by Bally's Twin River and Tiverton Casinos are as follows:

Fiscal Year 2013	\$ 3,667.75
Fiscal Year 2014	\$ 96,268.74
Fiscal Year 2015	\$ 126,791.92
Fiscal Year 2016	\$ 141,234.50
Fiscal Year 2017	\$ 147,503.90
Fiscal Year 2018	\$ 265,658.88
Fiscal Year 2019	\$ 378,776.26
Fiscal Year 2020	\$ 489,437.64
Fiscal Year 2021	\$ 549,647.14
Fiscal Year 2022	\$ 570,895.73

DEMOGRAPHICS

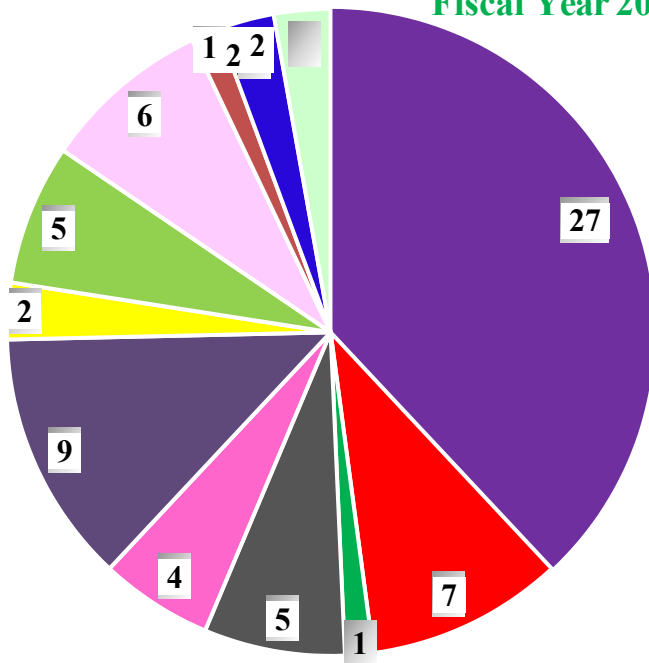


PGS
Admissions by Age
Fiscal Year 2022



■ 18-21 ■ 22-25 ■ 26-30 ■ 31-40 ■ 41-50 ■ 51-60 ■ 61-75 ■ 76-80 ■ >80

PGS
Type of Gambling
Fiscal Year 2022



- Casino VLT
- RI Sports Book
- I Lottery
- Internet
- Keno
- Casino Table Games
- BINGO
- Sports
- Arena Gaming
- Scratch
- Stocks/ Commodities/ Crypto Currency
- Traditional Lottery

Note: A client may report multiple types of gambling.

WHAT CLIENTS HAVE TO SAY

- 97 % of PGS Clients are satisfied with the services provided.
- 98% Feel they are treated with dignity and respect.
- 96 % feel that they have a say in their treatment.
- 97 % would recommend PGS to family and friends.

GRATEFUL
AT EASE
HOPEFUL
SUPPORTED



RESPONSIBLE GAMING

PGS providers and RI Lottery staff have made the responsible gambling message an integral part of their work.

The RI Lottery has made responsible gambling one of its priorities. A group of lottery employees comprise a responsible gambling working group, who focus on all elements set forth by the World Lottery Association's responsible gaming program.

All the World Lottery Association's responsible gaming elements are included in the RI Lottery's responsible gambling program. This year, as in the past, the RI Lottery participated in the gift responsibly holiday campaign, the responsible gambling week campaign, and the problem gambling awareness month campaign.

As a business, the Rhode Island Lottery has a responsibility to maximize revenues. However, as a State Agency, the challenge lies in maximizing revenues while maintaining the trust and best interest of the citizens of the State of Rhode Island. It has always been, and will continue to be, the Rhode Island Lottery's goal to achieve both.

We encourage everyone to Play Responsibly and continue to enjoy the Lottery as it was intended when it started in 1974 - a fun, positive way to generate additional revenue for the State of Rhode Island.

The RI Lottery has been benchmarking with the New Jersey and New York lotteries. The policies for the RI Lottery responsible gambling program have been shared with all RI Lottery employees, as a part of employee education. A brochure, which provides written material for the employees, was created and made available to each employee this year.

A Casino employee training video was reviewed to ensure it continues to meet the standards of the World Lottery Association.

The RI Lot will continue to develop, monitor, and benchmark its responsible gambling program in an effort to have the best program possible.



OUTLOOK OF HOPE

As PGS looks to the future, we strive to become more robust with our training and treatment programs. We are working to accomplish this by offering additional support groups as well as an intensive outpatient program.

PGS, along with its partner, the Rhode Island Council on Problem Gambling (RICPG), will continue to raise awareness of problem gambling by co-hosting an annual conference, by continuing to provide education and training throughout the state, and by working with the criminal justice system to identify and refer problem gamblers for treatment.



OUR SPONSORS

